

Saunatec Inc.

Infrared Sauna Warranty

Saunatec Inc. from here after will be referred to as Saunatec. Saunatec warrants our Premium Line of Infrared saunas (warranted products) against malfunction or defects in materials or workmanship for the period of time and in accordance with the conditions set forth below:

* This warranty applies only when the product is installed according to *Saunatec's* printed instructions, properly maintained, and not subjected to misuse or abuse.

Lifetime limited warranty on the CarbonFlex™ emitters for Residential Use:

Saunatec or its authorized representative will provide parts to replace manufacturing or workmanship defects for the lifetime of the product from the date of purchase, including freight for the first five years. For the period beyond 5 years, customer pays the freight. Warranty item may have to be inspected at the factory first before final approval. *Other electrical components are covered separately in the warranty (see other sections).*

Five Year Warranty on electrical and controls:

Saunatec or its authorized representative will provide parts to replace manufacturing or workmanship defects for a period of five years from the date of purchase. Electrical includes all cords, internal wiring, digital control system and related electrical wiring. This does not include the stereo system or speakers.

One Year Stereo/speaker Warranty: *Saunatec* or its authorized representative will provide parts to replace manufacturing or workmanship defects for a period of one year from the date of purchase.

One Year Limited Warranty--Commercial Use (all components):

Saunatec or its authorized representative will provide parts to replace manufacturing or workmanship defects for a period of one year from the date of purchase.

Limited Lifetime Infrared Sauna Room, Wood Components Warranty: *Saunatec* will provide parts to replace those with manufacturing or workmanship defects for the lifetime of the product. Since the wood used in saunas has been kiln dried, a certain amount of expansion and contraction occurs in the wood in a sauna environment. This may result in minor cracks, which is considered normal and not covered under any warranty.

Warranty Labor: *Saunatec* will perform all labor at our factory free of charge during the warranty period. Customer is responsible for shipping warranted product to *Saunatec* at their expense. Customer may elect to have replacement parts shipped to them (in lieu of labor at the factory) in some cases. *Saunatec* may, at their discretion require the warranted part to be returned to *Saunatec*.

Return Procedure and Authorization Number:

A returned goods authorization number (RGA#) supplied by a *Saunatec* representative must accompany all returned items. Items returned without an RGA # will not be repaired or replaced. In the event of a malfunction or defect covered under the terms of this warranty, contact *Saunatec* by calling toll-free 1-888-780-4427 or by writing *Saunatec* Inc, 575 East Cokato St., Cokato, MN 55321. Warranty covers the cost of all replacement parts. All freight charges are the responsibility of the customer.

Warranty Disclaimers: This warranty is void if alterations have been made in the physical construction of the product. Alterations include but are not limited to, changing any electrical component, any electrical conversions, adding additional time or temperature devices, or using these products with non-*Saunatec* components.

Saunatec shall not be liable for loss of use of the *Saunatec* Infrared sauna or other incidental or consequential costs, expenses or damages. Any implied warranty shall have duration equal to the duration of the applicable warranty stated above. Under no circumstances shall *Saunatec* or any of its representatives be held liable for injury to any person or damage to any property, however it might arise.

Warranty is not transferable between parties and only applies to original purchaser of product and proof of original purchase must be provided.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Customer Service: For warranty assistance or technical questions, please contact the authorized *Saunatec* dealer that sold the product. Other questions or concerns, please contact *Saunatec's* National Service Center at the following address or call toll-free 1-888-780-4427. *Saunatec Inc., 575 East Cokato Street, Cokato, MN 55321.*